



# PRESS RELEASE

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Panthera Dental launches an enhanced 360 Warranty for sleep devices.

**Reflecting their keen focus on the customer experience and their high confidence in the quality of their sleep appliances, Panthera Dental launches a new warranty designed to exceed customer expectations in its scope and simplicity.**

**Quebec (Canada), July 13, 2022.** Panthera Dental (Quebec, Canada), a global leader in CAD/CAM implant solutions and dental sleep appliance development, has issued a new and improved warranty for sleep devices. The new 360 Warranty not only warrants all sleep devices supplied to be free from defects in material and workmanship for a period of 36 months from the date of shipping, but also promises to replace any device free of charge in case of in-mouth material breakage that is not the result of any modifications that could alter the normal use of the appliance.

In addition, for the first 60 days from the shipping date, Panthera Dental will replace any device free of charge, no questions asked, and throughout the 36-month warranty period, if a patient needs to replace their appliance for any other reason, it will be supplied at half price. \*

“Warranties are generally too long, complicated and vague. We developed our new 360 Warranty to be succinct and easy to understand for all Panthera Sleep customers and patients,” said Beatrice Robichaud, Co-Founder and VP Marketing & Customer Experience at Panthera Dental. “The high quality and durability of our sleep appliances allows us to offer real peace of mind, and as always we aim to do it with a simplicity that we know our customers love.”

The warranty is further evidence of Panthera Dental’s commitment to exceeding customers’ expectations; a further enhancement to a service that produces customers’ sleep appliances within 8 business days of receipt of order.

Both Panthera Dental’s D-SADs, the Classic and X3, have FDA 510(k) clearance for snoring and obstructive sleep apnea, bear the CE mark, and comply with the Canadian Medical Devices Regulations.

Discover this new one-page warranty at [www.pantherasleep.com/warranty](http://www.pantherasleep.com/warranty)

\* Not applicable for lost appliances, or when new impressions are required. Panthera Dental sleep devices are medical devices regulated by the U.S. FDA, Canadian Medical Devices Regulations SOR/98-282 and EU Directives 2007/47/CE. Therefore, all devices replaced must be returned before or after replacement.

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## About Panthera Dental

Panthera Dental designs, manufactures and markets dental prosthetic, implantology and sleep breathing disorder solutions using an innovative CAD/CAM process and superior quality materials. Both a pioneer and a leader in the field of custom-made dental solutions, its proprietary technology allows it to offer next-generation products to the widest range of patients possible. Panthera Dental is headquartered in Quebec City, Canada, with subsidiaries in the USA, France and Germany, and associates worldwide

Panthera Dental website: [www.pantheradental.com](http://www.pantheradental.com)

More information about Panthera Dental's sleep division is available at [www.pantherasleep.com](http://www.pantherasleep.com)

## Images:



*Fig. 1. 360 Warranty logo*



*Fig. 2. Panthera Sleep logo*